

B.B.A. (Forest Management and Eco-Tourism) CBCS Pattern Semester-III
BBA032 - Soft Skill Development-III

P. Pages : 1

Time : Two Hours



GUG/W/24/16185

Max. Marks : 60

1. a) Define Relationship and explain the types of relationship. 12

OR

b) What is interpersonal communication. Explain it with examples. 12

2. a) What is self Assessment. Explain the importance of self Assessment. 12

OR

b) Explain the term personal strengths and weakness with examples. 12

3. a) Define soft skill. Explain the importance of soft skill. 12

OR

b) What is soft skill? Differentiate between soft skill and hard skill. 12

4. a) Define the term 'conflict'. Describe the nature of conflict. 12

OR

b) What are the types and sources of conflict. 12

5. Write short note on the following topics. 12

a) Building trust and rapport

b) Setting goals in life.

c) Conflict resolution strategies.

d) Negotiation skills.

e) Personal Development plan.
