

B.B.A. (Forest Management and Eco-Tourism) CBCS Pattern Sem-I
002 - Soft Skill Development - I

P. Pages : 1

Time : Two Hours



GUG/W/22/14298

Max. Marks : 60

1. a) What are soft skills? Also discuss the importance of soft skills. 12

OR

b) Explain how soft skills help in personality development. 12

2. a) What is emotional intelligence? Also differentiate between intelligence quotient and emotional quotient. 12

OR

b) Discuss the components of emotional intelligence. 12

3. a) Write a detailed note on stress management. 12

OR

b) Discuss types of communication in length. 12

4. a) What is negotiation skill? Also explain benefits of negotiation skills. 12

OR

b) How to develop a meaningful relationship with family and friends. Explain in detail. 12

5. a) Important soft skills for life success. 3

b) Importance of values. 3

c) What is work related stress. 3

d) Ways to resolve conflict. 3
