

B.A.LL.B. (5 Years Course) (CBCS Pattern) Semester-IX
UL59E08 - Consumer Protection Act

P. Pages : 1

Time : Three Hours



GUG/W/24/14124

Max. Marks : 80

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- Notes :
1. All questions are compulsory.
 2. All questions carry equal marks.
 3. Refer case laws wherever necessary.

1. Write a detailed note on historical perspective of consumer protection.

OR

Discuss the objective & scope of consumer protection Act, 2019.

2. Discuss:

- a) Mediation process
- b) Unfair Trade practices.

OR

What do you mean by deficiency in services? Whether deficiency in medical services fall under the category of Deficiency of services under consumer protection Act? Discuss.

3. Discuss the legal provisions for:

- a) 'X' undergoes an eye surgery in Charitable medical camp & lost eye can he file case against the charitable Trust under Consumer protection Act? Suggest remedy to 'X'.
- b) A agreed to supply water to B for irrigation of crops. He failed to do so because of a power breakdown due to burning of transformer. As a result crops damaged whether B can sue A? Discuss.

OR

Discuss various rights of consumers under the consumer protection Act.

4. Write a critical note on the misleading and false. Advertisements and the protection to consumers.

OR

How consumer rights are enforced through consumer protection Act? Discuss the powers & functions of consumer forum under CPA.

5. Write a brief note on online consumerism.

OR

Trace the role of international Regime for protection of consumer Rights.
