

LL.B. (3 Years Course) (CBCS Pattern) Semester-II
UL32F01 - Consumer Protection Act

P. Pages : 1

Time : Two Hours



GUG/W/24/10082

Max. Marks : 40

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- Notes :
1. All questions are compulsory.
 2. All questions carry equal marks.
 3. Write case laws wherever necessary.

1. Write short note on:
 - a) Consumer of Goods.
 - b) Deficiency in consumer services.

OR

Do we really require a Consumer Protection Act? How does the Consumer Protection Act, 2019 help consumers? Discuss in detail.

2. A child is admitted to a private Hospital and suffers on account of negligence. Can the parents of the child bring an action under the Consumer Protection Act, 2019 against the doctors and Hospital? Explain.

OR

Explain the term "Unfair Trade Practices" with special reference to 'false representation of the facts to mislead the consumers'.

3. Discuss the constitution and functions of District Consumer Forum.

OR

What are the penalties provided under the Consumer Protection Act? State and explain the provisions relating to enforcement of orders of National Commission.

4. Discuss about the manner in which complaint can be made. Explain also the procedure about the receipt of the complaint.

OR

Can a litigant file a consumer complaint against his Lawyer for deficiency in Service? Discuss.
