

B.A. LL.B. (5 Years Course) (CBCS Pattern) Semester - IX  
**Course Code : UL59E08 - Consumer Protection Act**

P. Pages : 1

Time : Three Hours



**GUG/S/23/14124**

Max. Marks : 80

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- Notes :
1. Attempt All Questions.
  2. All question carry equal marks.
  3. Indicate Appropriate Q. No. While answering.

1. Write short notes on:
- a) Who is Consumer?
  - b) Class action.

**OR**

- c) District Consumer Protection Council.
- d) Deficiency in Education services.

2. Discuss the historical background of Consumer movement in India.

**OR**

Discuss the various rights available to the Consumers.

3. Define Unfair Trade Practices. Discuss any two categories of Unfair Trade Practices.

**OR**

Describe in detail the Composition, power and function of Central Consumer Protection Authority.

4. Explain the Composition, Powers and Jurisdiction of State Commission.

**OR**

Explain the manner of making complaint and procedure for filing appeal under the Consumer Protection Act, 2019.

5. Discuss the salient features of Consumer Protection Act, 2019.

**OR**

Explain:-

- a) Producers Liability.
- b) International Regime for protection of consumer rights.

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