

B.A.LL.B. (5 Years Course) (CBCS Pattern) Sem-IX
Course Code UL59E08 : Consumer Protection Act

P. Pages : 1

Time : Three Hours



GUG/W/22/14124

Max. Marks : 80

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- Notes : 1. Attempt all questions.
2. Each question carries equal marks.

1. Discuss in detail the International and National Development in Consumer Protection.

OR

Write an explanatory note on the role of Consumer Protection Councils in promoting and protecting the interest of consumers under the Consumer Protection Act.

2. Discuss various factors which necessitated the emergence of the Consumer Protection Act, 2019.

OR

What do you mean by the deficiency in services? Discuss in detail the deficiency in medical and Lawyering services with the relevant case laws.

3. Write a brief note on the Unfair Trade Practices with the help of decided cases.

OR

Write short notes on :

- a) Business Ethics
- b) Disparaging Competitions

4. State and explain the provisions relating to the enforcement of orders of District Forum, State Commission and National Commission.

OR

Discuss in detail the Jurisdiction, powers and functions of consumer Forums under Consumer Protection Act.

5. Discuss briefly the concept of Online Consumerism. How the rights of consumers be protected in Online transactions? Explain.

OR

Write an analytical note on Globalization and Consumer Rights.
