

B.A.LL.B. (5 Years Course) CBCS Pattern Semester-IX
UL59E08 - Consumer Protection Act

P. Pages : 1

Time : Three Hours



GUG/S/24/14124

Max. Marks : 80

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- Notes :
1. All questions are compulsory.
 2. All questions carry equal marks.
 3. Write case laws wherever necessary.

1. Discuss the historical background of consumer movement in India. **16**

OR

Discuss the composition, power and function of consumer protection councils.

2. Whether deficiency in Medical services covered under the consumer protection law? **16**
Elaborate.

OR

Describe in detail the composition, power and function of central consumer protection authority.

3. Explain the composition, powers and Jurisdiction of state commission. **16**

OR

Discuss the various rights available to the consumers under the new CPA, 2019.

4. State the procedure for filing of consumer complaint before the consumer forum. **16**

OR

Explain:-

- a) Administrative remedies.
- b) Class action.

5. Discuss the salient features of consumer protection Act, 2019. **16**

OR

Explain:-

- a) Producers liability.
- b) International regime for protection of consumer rights.
