

B.E. Computer Science & Engineering (Model Curriculum) Semester-VI
TEE2051CS - Soft Skills and Interpersonal Communication

P. Pages : 2

Time : Three Hours



GUG/W/24/13831

Max. Marks : 80

- Notes :
1. All questions are compulsory.
 2. All questions carry equal marks.
 3. Diagrams and Chemical equation should be given wherever necessary.
 4. Illustrate your answers wherever necessary with the help of neat sketches.

1. a) What is Softs Skill? Explain soft skill competency framework with help of diagram. 8
- b) Define Motivation. Write some motivating and demotivating factors. Explain Goal setting theory in detail. 8

OR

2. a) Write about soft skill categorization. Discuss in brief why soft skill are prominent in context of engineering field. 8
- b) Define Values. Explain types of values in detail. 8
3. a) What is Communication? Explain in brief about channels of communication. 8
- b) What is Public Speaking? Explain modes of delivery in Public Speaking. 8

OR

4. a) Discuss in detail Barriers of Effective Communication. 8
- b) Define Non verbal communication. Explain types of non verbal communication in detail. 8
5. a) What is Interview? Explain types of interview with its advantages and disadvantages. 8
- b) Write down 12 basic rules of Business etiquette. 8

OR

6. a) What is Audience Analysis? Explain types of audience and how to deal with them. 8
- b) Discuss in detail 8 P's of Effective Presentation. 8
7. a) What is decision making model? What are 6 types of models for decision making? Explain. 8
- b) Explain 5 approach technique of Conflict Management. 8

OR

8. a) What is Personality? Explain its meaning. What are the 3 determinants of personality? Discuss in detail. 8
- b) What is Problem Solving Process? Write about problem solving process. 8
9. a) What is Stress? Explain about stressors. Discuss the general model of stress process. 8
- b) What is Emotional Intelligent? Discuss its benefits. Write about 5 key elements of E.I. 8

OR

10. a) What are Intrapersonal skills? Discuss about some of its examples. 8
- b) Discuss in brief Stress Management Technique. 8
