

B.A.LL.B. (5 Years Course) CBCS Pattern Semester-IX
UL59E08 - Consumer Protection Act

P. Pages : 1

Time : Three Hours



GUG/W/23/14124

Max. Marks : 80

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- Notes : 1. Attempt all questions.
2. Each question carries Equal marks.

1. How has the historical evolution of consumer movements shaped the current understanding and practices of consumer protection?

OR

Give the rapid digitalization of commerce and the rise of e-commerce platforms, how should consumer movements adapt to address new-age challenges and protect online consumers?

2. How has the Consumer Protection Act (CPA) evolved to address the diverse needs of consumers in different service sectors like medical, law, and public utilities?

OR

What is 'Deficiency in Services'? explain by referring to medical & legal services.

3. How have misleading and false advertisements affected consumer trust in the marketplace? What action can be taken against them?

OR

What action can be taken against unsafe & hazardous products by the consumers?

4. How has the establishment of Consumer Forums under the Consumer Protection Act (CPA) transformed the landscape of consumer rights enforcement in the country?

OR

With the rise of e-commerce and digital transactions, what are the emerging challenges in enforcing consumer rights, and how can Consumer Forums adapt to address these challenges?

5. Evaluate the role of legislature in protection of consumer rights.

OR

Assess the effectiveness of the international regime for the protection of consumer rights. Are there discrepancies in the way consumer rights are protected and enforced across different countries and how do these variations impact global trade and consumer trust?
