

Course Code UL32F01 - Foundation Compulsory : Consumer Protection Act

P. Pages : 1

Time : Two Hours



GUG/W/23/10082

Max. Marks : 40

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- Notes :
1. Attempt all questions.
 2. Each question carries equal marks.
 3. Refer case laws wherever necessary.

1. Write short note on;
 - a) Consumer of Goods.
 - b) Consumer Protection Council.

OR

State and explain the salient features of the Consumer Protection Act, 1986.

2. With the help of decided cases discuss what amounts to 'deficiency in medical services' and state whether refusal to give medical services also amounts to deficiency in medical service.

OR

Explain the term "Unfair Trade practices" with special reference to 'false representation of the facts to mislead the consumers'.

3. Explain:
 - a) Falsification of Trademarks.
 - b) 'Appeals' and 'Revision' under the Consumer Protection Act.

OR

What are the penalties provided under the Consumer Protection Act. State and explain the provisions relates to enforcement of orders of District Forum, State Commission and National Commission.

4. Discuss about the manner in which complaint can be made. Explain also the procedure about the receipt of the complaint.

OR

Discuss the judicial activism towards the definition of "Service" under the new Consumer Protection Act.
